

A quick update on the 911 situation:

First, all Middletown 911 calls are going to Cromwell. The routing was done successfully and within moments of the system failing. We have sent our dispatchers to Cromwell and they are taking Middletown's and Portland's 911 calls from there.

Second, AT&T is on site at Middletown Dispatch working on the issue. I will keep you posted as we determine exactly what happened and what's being done to fix it.

Third, I don't expect you to have trouble getting through should there be a need to call 911, but if you experience difficulty for whatever reason, please call the non-emergency numbers for whichever agency you need.

You can reach the Middletown Police: (860) 638-4000

You can reach the Middletown Fire Department: (860) 638-3200

You can reach the South Fire District : (860) 347-6661

You can reach the Westfield Fire Department: (860) 632-2690

You can reach Hunter's Ambulance: (860) 346-9627

These numbers are also available on the City of Middletown's home page as well as my Facebook and Twitter pages. Anyone calling 911 from within Middletown or Portland should not notice a difference in service. We will be in touch with updates so that you are aware of what is happening.

Thank you and have a great day.

-Mayor Daniel Drew